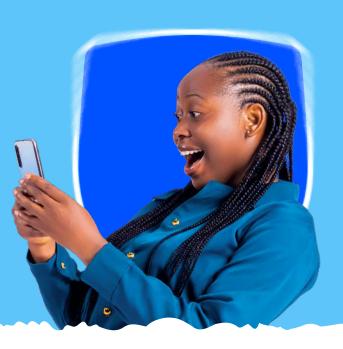
# PRICING 2024 BANKING





**EFFECTIVE OCTOBER, 2024** 

## **LEARN. CONNECT. TRANSACT | LET'S REMAIN YOUR PLUG FOR LIFE!**

Youth Banking is a customer proposition targeted at young people between the ages of zero to twenty-five years old( 0-25 yrs) with the goal to provide them with a secure and convenient way to carry out their banking activities while gaining additional support through carefully curated learning resources and enabling them to connect with opportunities to build their dreams.

## YOUTH BANKING PRODUCT SUITE



### Youth Pass

Savings Account with a Youth Debit Card(Visa)



### Youth Pay

- Ghana Pay
- Mobile Money
- Cash to Account Remittances\*\*



- Internet Banking
- USSD mobile Banking
- E-statements
- Wide ATM reach Youth Portal



## **Youth Save**

- SIMS App Eduplan Savings
- Fixed Deposit



#### Youth Cash

- Preapproved Salary Overdraft (Terms and Conditions Apply)
- Lifestyle Loans (Terms and Conditions Apply)

## BENEFITS OF A YOUTH BANKING ACCOUNT



24/7 Banking services via our digital channels & Voice Branch



**No** Monthly Maintenance fees



Complimentary invitations to Stanbic Youth events and masterclasses



Automatic eligibility to join the Stanbic **Business Club** 



Free Access to Stanbic Bank Financial Fitness Programmes



Free POS /Online



Free SMS alerts for transactions carried out on your account.



Free Internet and Mobile banking



Free electronic statement





Incubator Community and access to online portal services for advisory support/networking



Automatic eligibility to access SB **Incubator** co-working space subject to availability and pre-booking via online booking portal

## **YOUTH TRANSACT**

Pay as you Transact	Youth Transact	
Current Account		
Open when overdraft is required	GHS 100	
Minimum Operating Balance	No Minimum Operating Balance	
Overdraft account	GHS 12.5	
Savings Account		
Minimum Opening Amount	GHS 20	
Minimum Operating Balance	GHS 20	
Minimum balance required to earn interest	Above GHS 200	
Card Transactions		
Youth Banking		
At bank's own ATM	Free	
At other banks' ATM (Local)	(1% of amount), min GHS 15	
At other banks' ATM (International)	(1% of amount), min GHS 30	
Balance enquiry at banks own ATM	Free	
Balance enquiry at other banks ATM	GHS 3.99	
Balance enquiry at other banks ATM (International)	GHS 3	
Mini statement at Stanbic ATMs	Free	
Youth Banking Debit Card	Free	
Non collection of Debit cards (after 6 months)	N/A	
Card Maintenance Fee - Monthly	GHS 4	
Payment via POS terminal / Internet/E-commerce	Free	
Optional Issuer Fee (OIF)	7.5% of the exchange rate	
Optional Issuer Fee (OIF)  Prepaid Cards	7.5% of the exchange rate	
	7.5% of the exchange rate  2% of load/reload value; min \$15,	
Prepaid Cards		
Prepaid Cards	2% of load/reload value; min \$15,	
Prepaid Cards	2% of load/reload value; min \$15, EUR15, GBP10, ZAR 200.	
Prepaid Cards  Money Wallet Multi Currency Prepaid Card (Mastercard)	2% of load/reload value; min \$15, EUR15, GBP10, ZAR 200.	
Prepaid Cards  Money Wallet Multi Currency Prepaid Card (Mastercard)  Gh-Link Card	2% of load/reload value; min \$15, EUR15, GBP10, ZAR 200. Cedi purse load/reload is FREE	
Prepaid Cards  Money Wallet Multi Currency Prepaid Card (Mastercard)  Gh-Link Card  New Card Issuance Fee	2% of load/reload value; min \$15, EUR15, GBP10, ZAR 200. Cedi purse load/reload is FREE GHS 10	
Prepaid Cards  Money Wallet Multi Currency Prepaid Card (Mastercard)  Gh-Link Card  New Card Issuance Fee  Damaged, Lost or Stolen Cards	2% of load/reload value; min \$15, EUR15, GBP10, ZAR 200. Cedi purse load/reload is FREE GHS 10 GHS 10	
Prepaid Cards  Money Wallet Multi Currency Prepaid Card (Mastercard)  Gh-Link Card  New Card Issuance Fee  Damaged, Lost or Stolen Cards  Card Quarterly Fees	2% of load/reload value; min \$15, EUR15, GBP10, ZAR 200. Cedi purse load/reload is FREE GHS 10 GHS 10 GHS 10	
Prepaid Cards  Money Wallet Multi Currency Prepaid Card (Mastercard)  Gh-Link Card  New Card Issuance Fee  Damaged, Lost or Stolen Cards  Card Quarterly Fees  Expired Card	2% of load/reload value; min \$15, EUR15, GBP10, ZAR 200. Cedi purse load/reload is FREE  GHS 10 GHS 10 GHS 10 Free	
Prepaid Cards  Money Wallet Multi Currency Prepaid Card (Mastercard)  Gh-Link Card  New Card Issuance Fee  Damaged, Lost or Stolen Cards  Card Quarterly Fees  Expired Card  Forgotten Pin	2% of load/reload value; min \$15, EUR15, GBP10, ZAR 200. Cedi purse load/reload is FREE  GHS 10 GHS 10 GHS 10 Free GHS 10	
Prepaid Cards  Money Wallet Multi Currency Prepaid Card (Mastercard)  Gh-Link Card  New Card Issuance Fee  Damaged, Lost or Stolen Cards  Card Quarterly Fees  Expired Card  Forgotten Pin  Payment via POS terminal / Internet/E-commerce	2% of load/reload value; min \$15, EUR15, GBP10, ZAR 200. Cedi purse load/reload is FREE  GHS 10 GHS 10 GHS 10 Free GHS 10 Free	
Prepaid Cards  Money Wallet Multi Currency Prepaid Card (Mastercard)  Gh-Link Card  New Card Issuance Fee  Damaged, Lost or Stolen Cards  Card Quarterly Fees  Expired Card  Forgotten Pin  Payment via POS terminal / Internet/E-commerce  At bank's own ATM	2% of load/reload value; min \$15, EUR15, GBP10, ZAR 200. Cedi purse load/reload is FREE  GHS 10 GHS 10 GHS 10 Free GHS 10 Free Free	
Prepaid Cards  Money Wallet Multi Currency Prepaid Card (Mastercard)  Gh-Link Card  New Card Issuance Fee  Damaged, Lost or Stolen Cards  Card Quarterly Fees  Expired Card  Forgotten Pin  Payment via POS terminal / Internet/E-commerce  At bank's own ATM  At other banks' ATM	2% of load/reload value; min \$15, EUR15, GBP10, ZAR 200. Cedi purse load/reload is FREE  GHS 10 GHS 10 GHS 10 Free GHS 10 Free Free	
Prepaid Cards  Money Wallet Multi Currency Prepaid Card (Mastercard)  Gh-Link Card  New Card Issuance Fee  Damaged, Lost or Stolen Cards  Card Quarterly Fees  Expired Card  Forgotten Pin  Payment via POS terminal / Internet/E-commerce  At bank's own ATM  At other banks' ATM  Reissue	2% of load/reload value; min \$15, EUR15, GBP10, ZAR 200. Cedi purse load/reload is FREE  GHS 10 GHS 10 GHS 10 Free GHS 10 Free GHS 3	
Prepaid Cards  Money Wallet Multi Currency Prepaid Card (Mastercard)  Gh-Link Card  New Card Issuance Fee  Damaged, Lost or Stolen Cards  Card Quarterly Fees  Expired Card  Forgotten Pin  Payment via POS terminal / Internet/E-commerce  At bank's own ATM  At other banks' ATM  Reissue  Expired Card	2% of load/reload value; min \$15, EUR15, GBP10, ZAR 200. Cedi purse load/reload is FREE  GHS 10 GHS 10 GHS 10 Free GHS 10 Free GHS 3	
Prepaid Cards  Money Wallet Multi Currency Prepaid Card (Mastercard)  Gh-Link Card  New Card Issuance Fee  Damaged, Lost or Stolen Cards  Card Quarterly Fees  Expired Card  Forgotten Pin  Payment via POS terminal / Internet/E-commerce  At bank's own ATM  At other banks' ATM  Reissue  Expired Card  Forgotten PIN	2% of load/reload value; min \$15, EUR15, GBP10, ZAR 200. Cedi purse load/reload is FREE  GHS 10 GHS 10 GHS 10 Free GHS 10 Free GHS 3	
Prepaid Cards  Money Wallet Multi Currency Prepaid Card (Mastercard)  Gh-Link Card  New Card Issuance Fee  Damaged, Lost or Stolen Cards  Card Quarterly Fees  Expired Card  Forgotten Pin  Payment via POS terminal / Internet/E-commerce  At bank's own ATM  At other banks' ATM  Reissue  Expired Card  Forgotten PIN  Damaged/Lost/Stolen Card	2% of load/reload value; min \$15, EUR15, GBP10, ZAR 200. Cedi purse load/reload is FREE  GHS 10 GHS 10 GHS 10 Free GHS 10 Free GHS 3	
Prepaid Cards  Money Wallet Multi Currency Prepaid Card (Mastercard)  Gh-Link Card  New Card Issuance Fee  Damaged, Lost or Stolen Cards  Card Quarterly Fees  Expired Card  Forgotten Pin  Payment via POS terminal / Internet/E-commerce  At bank's own ATM  At other banks' ATM  Reissue  Expired Card  Forgotten PIN  Damaged/Lost/Stolen Card  Statement	2% of load/reload value; min \$15, EUR15, GBP10, ZAR 200. Cedi purse load/reload is FREE  GHS 10 GHS 10 GHS 10 Free GHS 10 Free GHS 3	
Prepaid Cards  Money Wallet Multi Currency Prepaid Card (Mastercard)  Gh-Link Card  New Card Issuance Fee  Damaged, Lost or Stolen Cards  Card Quarterly Fees  Expired Card  Forgotten Pin  Payment via POS terminal / Internet/E-commerce  At bank's own ATM  At other banks' ATM  Reissue  Expired Card  Forgotten PIN  Damaged/Lost/Stolen Card  Statement  E Statement	2% of load/reload value; min \$15, EUR15, GBP10, ZAR 200. Cedi purse load/reload is FREE  GHS 10 GHS 10 GHS 10 Free GHS 10 Free Free GHS 10 Free GHS 3	

Transaction Type	Youth Tran	ısact	
Standing order			
Setup	GHS 5		
Internal (monthly)	Free		
To other banks (monthly)	GHS 3		
Default - no funds	GHS 5		
Transfers			
Transfers to other banks -ACH	GHS 5		
Transfers to other banks - ACH (Express)	GHS 30		
Near Real Time	GHS 10		
Swift-Local	GHS 15		
Direct Debit Presentment	GHS 0.50		
Salary processing into Stanbic account			
Manual	Free		
Automated	Free		
Bank Cheques Issued			
Stanbic Customers	GHS 25	GHS 25	
Non Stanbic Customers	GHS 35	GHS 35	
Exam/School fees related	GHS 10	GHS 10	
Loan/Overdraft			
Arrangement Fee	1% of face v	1% of face value	
Processing fee	Min GHS 50	(1.5% of face value)	
Temporary Excess (TOD) arrangement fee	Min GHS 50	(4% of face value)	
Insurance			
Penalty: Refund Premium on Delayed Insurance Policy Renewal	GHS 200	GHS 200	



## **Keeping cost down**

- Using a **Stanbic Bank ATM** to make a cash withdrawal is cheaper than doing it over the counter in a branch.
- Using internet banking to initiate transfers is cheaper than doing it over the counter in a branch.
- Always have enough money in your account to cover your standing and debit orders. You may have to pay a fee if there is not enough money in your account, and transactions could be unpaid.
- Ensure that you have enough money to meet regular payments like loan repayments and debit orders.
- Keep your Stanbic Bank card in a safe place to avoid paying for replacements.



Transaction Type	Fees
Cheques	
Cheque Book Request	Free
Stop Cheque	Free
Cards	
Stop Card	Free
Transfers & Payments	
Inter account transfers	Free
Transfers to other banks-ACH	GH¢ 2.50
Transfers to other banks-RTGS	GH¢ 15
Transfers to other banks-GIP	1% Max GH¢ 5
Transfer to Mobile Money Wallets-GIP	1% Max GH¢10
Bill Payments	Free
Salary processing to other banks	Free
Bulk Payments	N/A
Instant Cash	GH¢1
POS (Merchant Service Commission)	Min 2% - 4%
Account Services	
Balance Enquiry	Free
Demand Draft	Free
SMS/Email Alert	Free
Adhoc request (per page)	Free
Standing Orders	Free

## **WHAT YOU GET**



## Control

Manage your overdraft limits from your device using our mobile banking app using our Internet Banking, and other digital platforms.



## **Security**

Know your money's safe when making payments in-store, online or overseas with our secured Youth Banking Debit Card.



## Independence

Bank the way you want to, whenever you want to – online, at our ATMs, and via telephones.

## **VALUE ADDED SERVICE**



#### **Instant Cash**

Tokenised cash on **ATMs** to enable customers perform **cardless withdrawals**. Tokens for withdrawals are generated via USSD(\***715#**).



#### MobyCash

On-premise secure cash pick ups for clients with instant value to accounts.



#### Data

Buy your **4G** surfline and Busy Data on any of our digital channels.



## **TV Subscription**

Pay your **DSTV**, **GOTV** and **DSTV Box Office subscriptions** with any of our digital channels.



## **Mobile Money Cashout**

Give Mobile Money users the option to withdraw from their wallet using the Token generation method on a Stanbic ATM 24/7



#### **Instant Pay**

Local bank beneficiaries receive instant value on transfers completed on Stanbic Online Channels.



#### **Airtime**

**Purchase** Airtime for **all networks** on any of our digital channels.



## Account to wallet (\*170#)

Transfer money **IN** and **OUT** via Mobile Money linkage. Transfer from your account to wallet and wallet to account.



#### Utility

Pay your **post-paid** Electricity bills, Water bills and SSNIT contribution via our digital channels.



## **Cardless Cash Deposit**

Now **possible** for third party and non-card holders to make **ATM cash deposits**.

## THE FOLLOWING TIPS WILL ASSIST YOU IN BANKING FASTER AND CHEAPER - AT YOUR OWN CONVENIENCE



**Swipe** your Debit, Youth card when purchasing at retailers.



Electronic transfersusing Internet, Cellphone and Telephone banking, as well as the Mobile App, is cost-effective.



**Shop online** with your Youth Debit Card.



**Avoid paying cheque or cash deposit fees** and have money transferred into your account.

If you have any questions about these products and services or anything else that we offer, please call our 24/7 Customer Care Centre or visit our nearest branch.

Toll free line: **18080** (MTN) or **0800 10009** (Vodafone) +233(0)302815789

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